

# Go online and go green!

## Sign up for electronic medical claims today

Are you tired of receiving your explanation of benefits (EOBs) in the mail? Would you like to have less clutter in your mailbox? If so, you should sign up to get your electronic medical claims at [anthem.com/ca](http://anthem.com/ca). It doesn't cost a thing and you'll be doing your part for the environment.

When you sign up to receive online medical claims, you'll be able to enjoy the convenience of viewing detailed claims information on your computer, including:

- How much we paid for your claim.
- How much your provider charged.
- What out-of-pocket amounts you may be responsible for.

## How do I get started?

Signing up to receive online claims takes only a few minutes. Just follow these four simple steps:

1. Log in to [anthem.com/ca](http://anthem.com/ca). If you haven't registered yet, you'll need to register to log in.
2. Choose **Profile**.
3. Select **Communication Preferences** and then **Plan Notifications**.
4. Scroll down to *Plan Information* and select **Email** under *Explanation of Benefits* to receive your EOB electronically.

Viewing your claims online is easy and convenient. Here's how:

1. Log in to [anthem.com/ca](http://anthem.com/ca).
2. Choose **My Plan** then **Claims**.
3. Scroll to the claim you'd like to view, choose the + sign then **View or Print EOB**.

If you would like to change the email address where notifications are sent, you may do so at any time by updating your profile on [anthem.com/ca](http://anthem.com/ca). You can either print your medical EOB or view it on screen.

If you have questions about medical claims, please call the Customer Service number on your ID card.

